

# Arlington County RACES

## Basic Operator Course Unit 5

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ARLINGTON  
VIRGINIA



# RACES Functions in the EOC

Adapted from the FEMA Emergency Operating Center  
Handbook

CPG-1-20 and the G275 EOC Management and  
Operations Course

## And Course Review

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# Objectives:

*After completing this unit you will be able to identify and explain:*

- EOC functions
- Security, and RACES access considerations
- RACES staffing and functions in the EOC
- Standard Operating Procedures in the EOC
- Check lists and other job aids
- Information handling procedures
- Communications procedures
- Documents and records management
- Records to be maintained by RACES
- Demobilization and stress management.

# Arlington EMERGENCY OPERATIONS PLAN

- Command authorities and organization of county agencies during response
- Critical actions and interfaces
- Managing interaction between Arlington, regional, state, and federal authorities
- <http://www.arlingtonva.us/Departments/EmergencyManagement/EmergencyManagementMain.aspx>

# Arlington County Emergency Declaration

- **By County Manager (or Deputy)**
- **Emergency Operations Team**
  - **Manages the EOC during an emergency**
  - **Coordinates county-wide assets**
  - **Oversees Emergency Support Functions**
  - **ESF #2 Communications**
- **Emergency Operations Center**
  - **Supports on-scene Incident Commander**
  - **Manages outside the scope of incident**
  - **Coordinates with State Government**
  - **Follows ICS / NIMS**

# State Of Emergency

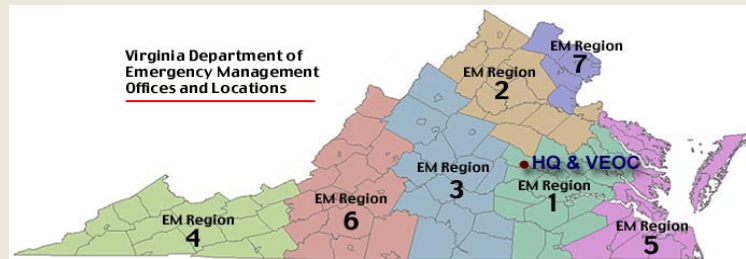
*Declared by the Governor when disaster occurs or is imminent*

- Empowers the VDEM to access state agencies such as State Police, National Guard, VDOT to provide immediate aid to localities.
- Implements the state Emergency Operations Plan
- Activates the Virginia EOC to 24-hour staffing.
- Directs assignment of private assets, statewide.



# State Of Emergency

Governor declares when disaster occurs or is imminent



- Severe enough to require state aid to supplement local resources
- Empowers the VDEM to access the resources of state agencies such as State Police, National Guard, VDOT
- Implements state Emergency Operations Plan
- Activates the VA EOC to 24-hour staffing
- VDEM directs assignment of private assets, VOAD groups.

# Security and Access

- RACES ID identifies you as a trained amateur operator, a “Radio Volunteer,” but grants you no special privileges or authority.
- Always carry a copy of your amateur license, and a gov’t photo ID, such as a driver’s license.
- Check in at guard post, or sign in on ICS Form 211.
- Agency may require a temporary facility pass.
- Escort may be required for entry into some areas.
- Local EOC security procedures may vary.



# RACES Staffing: *Two Persons Minimum*

- **Radio Operator**

**(NOT acting as net control.)**

- Monitor Operations and Logistics nets
- Relay critical disaster info from nets to logger
- Receive formal message traffic addressed to EOC
- Send formal message traffic from the EOC

- **Logger: backup operator, and...**

- Maintains logs and RACES status board
- Accountability / safety officer for RACES assets
- Distributes messages to / from Message Controller.

# RACES Mission = Communications

*Unless otherwise requested by the served agency!*

- **Use of RACES assets for other purposes:**

- Assisting in searches,
- Setting up or staffing shelters,
- Moving, setting up or troubleshooting equipment,
- Answering telephones or keyboarding data into networks...

**MUST NOT jeopardize the primary communication mission!**

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# Standard Operating Procedures

- **Ensure that personnel follow validated procedures**
- **Serve as Emergency References**
- **Also serve as training documents**
- **Volunteers are subject to same SOPs as paid agency staff.**

## Examples of SOPs which are present in most EOC's which may apply to RACES:

- Activation
- Deactivation
- EOC Setup
- Notification
- Alerting
- Public warning
- Staffing
- Chain of command
- Shift changes
- Internal / external messaging
- Displays
- Security
- Emergencies in the EOC
- Records and Finance
- Agency Coordination
- Volunteer requirements

# Job Aids – (astronauts use 'em)

A *job aid* is a mechanism to provide short-term training for procedures, processes and functions, to improve quality and reduce errors.

## Examples:

Position descriptions

Check Lists

Procedure Lists

Decision Guides

Forms or Worksheets

References

# RACES Position Descriptions

- Extent of Supervision
- Who reviews?
- Primary function
- Physical Requirements
- Training / Qualifications
- Equipment Required
- Alert / Travel Status
- Duties (Detailed List)

Position Description for CERT Communicator (CC) Continued page \_2\_of \_4\_

**6. The following are requirements for this position:**

- Either 1) FCC General Mobile Radio Service ZA , or 2) Amateur Radio Service, Technician, General or Extra class license.
- Motor vehicle operator's license valid in the Commonwealth of Virginia.
- Completion of live CERT training, and RACES Basic Operator training
- Personal commitment to support of the CERT-RACES Mission, policies and procedures, as well as the activities, training and emergency communication needs of the County
- Completion of an approved annual refresher to include participation in team drills and community exercises with satisfactory performance ratings.
- Personal interview, equipment inspection and recommendation by RACES Radio Officer, subject to oversight of the Coordinator of Emergency Services or designee.

**7. What equipment is required to perform these duties?**

- a) Personal wireless telecommunications device capable of receiving SMS messaging and enrolled in the Arlington Alert Network.
- b) CERT equipment pack with essential PPE and equipment approved by the County.
- c) GSM portable digital telephone with GIS location E911 features activated.
- d) Portable amateur 2-meter or 70 centimeter portable; OR General Mobile Radio Service UHF portable, capable of simplex and repeater split operation, with Continuous Tone-Coded Squelch, and antenna capable of 2 watts Effective Isotropic Radiated Power.

**8. Alert Status** *on call 2 days per week and able to activate within 1 hour, travel by personal vehicle and becoming operational anywhere in the County within 1 hour of alerting, providing CERT-RACES operations for a 12-hour operational period, providing rotating shift coverage for 24 hours, or until arrival of relief team. (Alert status shall be delegated on a rotating schedule to 1/3 of active team leaders, minimum of four personnel being required per fire battalion area)*

**9. Relief Status**, when not on call, able to mobilize for the next operational period within 4hours.

**Describe the specific duties for this volunteer position:**

Duty 1 of 6: Describe: Individual Training

Complete or recertify the following annually:

- Basic Radio operation, skill demonstration / evaluation in an approved exercise
- CERT-RACES Safety and Survival Workshop (NASAR course is accepted)
- American Red Cross Standard First Aid
- CERT-RACES live training, or approved annual refresher

Complete the following FEMA EMI Courses within 2 years:

- IS-22 Are You Ready? Emergency Preparedness
- IS-55 Household Hazardous Materials
- IS-100 Intro to Incident Command System
- IS-200 Basic Incident Command System

Frequency:	Daily	<input checked="" type="checkbox"/> Weekly	Monthly	Quarterly	Annually
Criticality:		<input checked="" type="checkbox"/> Critical	Major		Routine
Percent of time:			20%		

# CHECK LIST

*Items to consider when evaluating, planning, or completing a program, function or process*

Storm Check List			- Continued Page 2
P	<input type="checkbox"/>	14.	PREPARE and SET UP EOC to Level I condition on NWS upgrade of storm WATCH to WARNING.
P	<input type="checkbox"/>	15.	CONNECT extra telephones, data lines and facsimile machines and TEST all EOC telephone equipment.
P	<input type="checkbox"/>	16.	ACTIVATE STORM MESSAGE on "HOLD" button of EOC telephone system.
T	<input type="checkbox"/>	17.	COORDINATE with DPW and VDOT on placement of signage identifying emergency evacuation routes.
P	<input type="checkbox"/>	18.	ACTIVATE Phone Notification System and Group Page of EOC staff for Level I.
P	<input type="checkbox"/>	19.	ISSUE storm update report via county email and fax
S	<input type="checkbox"/>	20.	BEGIN exchanging weather and flood monitoring data with VDOT, Coast Guard and airport authorities.
S	<input type="checkbox"/>	21.	REQUEST department heads cancel leave for essential personnel having storm assignments.
S	<input type="checkbox"/>	22.	PREPARE evacuation routes - page road crews and make temporary repairs, place signage to VDOT plan.
P	<input type="checkbox"/>	23.	TEST all EOC communications equipment.
S	<input type="checkbox"/>	24.	Issue RACES alert order by group page and staff radio operating position at the EOC upon alerting.
P	<input type="checkbox"/>	25.	TOP OFF fuel tanks of emergency generator at EOC
P	<input type="checkbox"/>	26.	REQUEST agency directors designate personnel as essential and non-essential according to their storm emergency responsibilities or assignments.
S	<input type="checkbox"/>	27.	ISSUE public information statement, as applicable
Levels of		P-Primary	
Priority		S-Secondary	T-Tertiary

# PROCEDURE LIST

*Step-by-step instructions to be used when the sequence to be followed is important.*

## RECOMMENDED VOICE COMMUNICATION PROCEDURE

WHAT TO DO:	ITU PHONETIC ALPHABET:
<p><b>[1] LISTEN!</b>            Make sure that the channel (frequency) is clear.</p> <p>Know what is going on around you.</p>	A - alfa (AL-fa) B - bravo (BRAH-voh) C - charlie (CHAR-lee) D - delta (DELL-tah) E - echo (ECK-oh) F - foxtrot (FOKS-trot) G - golf (GOLF) H - hotel (HOH-tell) I - india (IN-dee-ah) J - juliet (JEW-lee-ett) K - kilo (KEY-loh) L - lima (LEE-mah) M - mike (MIKE)
<p><b>[2] THINK</b> about what you will say.</p> <p>Make your message clear and to the point.</p> <p>Get on. Get off. Get done!</p>	N - november (no-VEM-ber) O - oscar (OSS-cah) P - papa (pah-PAH) Q - quebec (key-BECK) R - romeo (ROW-me-oh) S - sierra (SEE-air-rah) T - tango (TANG-go) U - uniform (YOU-nee-form) V - victor (VIK-tah) W - whiskey (WISS-key) X - x-ray (ECKS-ray) Y - yankee (YANG-key) Z - zulu (ZOO-loo)
<p><b>[3] MAKE THE CALL.</b> Give:</p> <p>[a] the call sign or identification of the station called</p> <p>[b] the words: <b>*** THIS IS ***</b></p> <p>[c] the call sign or identification of your station as in EXAMPLE:  <b>*** GEORGE, THIS IS MARTHA ***</b></p>	0 - zero (ZAY-roh) 1 - one (WUN) 2 - two (TOO) 3 - three (TREE) 4 - four (FOWER) 5 - five (FIFE) 6 - six (SIX) 7 - seven (SEVEN) 8 - eight (AIT) 9 - nine (NINER)
<p><b>[4] COMMUNICATE.</b></p> <p>Speak clearly. Use plain language -&gt; NO CODES!</p> <p>Repeat back critical information.</p> <p>End every transmission with:  <b>*** OVER ***</b> if you expect a reply.  <b>*** OUT ***</b> if you do NOT expect a reply.</p>	DECIMAL POINT - decimal (DAY-SEE-MAL) FULL STOP - stop (STOP)
<p><b>[5] USE STANDARD PHONETICS</b></p> <p>For: Station identification.</p> <p>Spelling words and names that are not easily understood.</p>	

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# DECISION GUIDE -- *Graphs, tables or flow charts* that guide processes or decision making.

## **“START” Triage** **CALL OUT TO VICTIMS: Ask...** **“Who here can walk?”**

### Walking Wounded

- Tag **GREEN** (Minor)
- Move away from area
- Hold in a specific location.
- Remember to fully triage ASAP!

### Non-Walking

- Proceed with triage...
- Is patient breathing?

Go to next step  
in triage table →

Visual 3.7

# FORMS and WORKSHEETS



*Are guides to help document responses, decisions or completion of required procedures*

<b>Arlington County RACES COMMUNICATIONS LOG</b>		INCIDENT #		DATE PREPARED:
				TIME PREPARED:
FOR OPERATIONAL PERIOD #		TASK NAME:		
OPERATOR NAME AND CALL:			TACTICAL I.D.	
<b>MESSAGE AND ACTION LOG</b>				
TIME	STATION I.D.		SUBJECT OR TASK:	ASSIGNED TO:
	FROM	TO		
PAGE __ OF __			<b>ICS 309</b> REV 23/05/03 KE4SKY	



# REFERENCES

*Detailed information on products, services, equipment or other sources of information, such as EOC resource lists, working frequencies, phone trees, notification tables, etc.*

## CERT-RACES Communication Plan Template

<b>Radio Communications Plan – ICS 205</b>	1. Incident Name	2. Date / Time Prepared	3. Operational Period      Date / Time
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**4. Amateur (ARS) and General Mobile Radio Service (GMRS) Channel Utilization**

Radio Type/Cache	Channel ID	Function	Frequency / Tone	FYI Info.	Tactical Calls of NCS, Agencies and Liaisons
HF-2m	Alpha 1	OPNET PRIMARY SIMP	146.430		
HF-2m	Alpha 2	OPNET ALT. SIMPLEX	146.580		
HF-2m	Alpha 3	OPNET BACKUP RPTR	145.150-		
HF-2m	Bravo 1	LOGNET PRIMARY RPTR	146.625-(107.2)		
HF-2m	Bravo 2	LOGNET ALT SIMPLEX	146.415		Mutual Aid, Training
HF-70cm	Bravo 3	LOGNET ALT SIMPLEX	445.950		
IF-GMRS	Charlie 1	ADMIN PRIMARY RPT	GMRS Pair TBD		
IF-GMRS	Charlie 2	ADMIN BACKUP RPTR	462.675+ (141.3)	REACT	Requires GMRS Lic.
IF-SSB	Charlie 3	RACES REG. COORD	144.250USB		
HF-2m	Delta 1	DIGITAL OPS	145.73		1200 baud / TCP/IP
IF-75m	Echo 1	HF EVENING PRIMARY	3947 LSB		
IF-60m	Echo 2	HF EVENING ALT	5330.5 USB		
IF-40m	Foxtrot 1	HF DAY PRIMARY	7243 LSB		
IF-40m	Foxtrot 2	HF DAY ALTERNATE	7255 LSB		
IF-10m	Foxtrot 3	Base-to-mobile-Ops	29.600 FM		
IF-GMRS	Golf 1	Neigh. Watch Guard Freq	462.5625	FRS1	Max 5w w/GMRS Lic.
IF-GMRS	Golf 2	CERT Ops	462.5875	FRS2	Max 5w w/GMRS Lic.
IF-GMRS	Golf 3	CERT Ops	462.6125	FRS3	Max 5w w/GMRS Lic.
IF-GMRS	Golf 4	CERT Ops	462.6375	FRS4	Max 5w w/GMRS Lic.
IF-GMRS	Golf 5	CERT Ops	462.6625	FRS5	Max 5w w/GMRS Lic.
IF-GMRS	Golf 6	CERT Ops	462.6825	FRS6	Max 5w w/GMRS Lic.
IF-GMRS	Golf 7	CERT Ops	462.7125	FRS7	Max 5w w/GMRS Lic.
IF-FRS	Golf 8	CERT Ops	467.5625	No GMRS	FRS only 500mw
IF-FRS	Golf 9	CERT Ops	467.5875	No GMRS	FRS only 500mw
IF-FRS	Golf 10	CERT Ops	467.6125	No GMRS	FRS only 500mw
IF-FRS	Golf 11	CERT Ops	467.6375	No GMRS	FRS only 500mw
IF-FRS	Golf 12	CERT Ops	467.6625	No GMRS	FRS only 500mw
IF-FRS	Golf 13	CERT Safety-EMERGENCY	467.6875	R I T	FRS only 500mw
IF-FRS	Golf 14	CERT Admin.	467.7125	No GMRS	FRS only 500mw

**5. Prepared by ( Radio Officer or Field Team Leader)**

Name \_\_\_\_\_ FCC Call sign \_\_\_\_\_

# ASAP Information handling

- **Accurate = precise, concise, clear**  
Repeat critical information, acknowledge, authenticate
- **Speedy**  
Incoming messages rapidly copied and assessed
- **Appropriate Distribution**  
Ensures that the correct person gets the message
- **Permanent record.**  
All messages are properly logged and recorded.  
Information from non-written sources must be properly authenticated and documented per agency SOP.

# “Documents” Vs. “Records”

- “Documents” describe: *intended actions*
  - Policies, processes, plans, job aids, references
  - Documents *can change!*
  - Therefore revisions *must be controlled* by the agency
- “Records” describe: *actions performed*
  - Data, observations, requests, assignments, MESSAGES!
  - Records *are factual and cannot change*, although additional information may be added for clarification.

# Document Control:

## *Developing SOPs with served agencies*

- Agency determines process used to draft, revise, and approve any document
- Agency is the “owner” of the approved version
- “Owner” updates, user comments, revisions
- Agency authorizes document use
- Document distribution per agency SOP
- Printed copies bear revision date, copy control.

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# Records Management

*RACES logs and EOC messages are Public Records*

- Agency procedures for identification, maintenance, disposition of public records.
- Entries shall be legible, identifiable, and traceable
- Records must be easily retrievable
  - Log into Master Document List with agency
- Statutory requirements for appropriate systems of preservation and security for public records.

# INCOMING MESSAGE PROCEDURES

- **Operator transcribes on agency's form**
- **Time stamp, sequence number & section identifiers**
- **Pass to EOC Message Controller**
- **Message center logs incoming in order received, sends "data board" copy to "Planning" for display update.**
- **Remaining copies to "Operations" for action and / or coordination with other agencies.**
- **Action agency performs needed inter-agency coordination and takes action as required.**



# OUTGOING MESSAGE PROCEDURES

- Originator notes time of request or action taken, drafts reply, enters priority, signs form, removes a copy, hands to message desk.
- Message controller logs reply in “Outgoing” log and delivers to RACES logger to put in outgoing Queue.
- Logger time stamps, notes message priority, hands to operator for transmission and logs actual time sent.

# EOC / RACES MESSAGE FLOW

**INCOMING MESSAGE**

Verify with coordinating agency



**RADIO OPERATOR**

Transcribes onto message form\*  
\*Press hard you are making 4 copies

**LOGGER/ RECORDER**

Time stamps / enters in log, keeps bottom pink copy, pass others to EOC Message Controller

**MESSAGE CONTROLLER**  
Assigns priority, Assigns to agency

**RECIPIENT**

Reviews message, keeps top copy (white original) canary copy sent to coordinating agency. Draft reply, coordinate as needed. indicate method of dispatch, sign reply.



**RADIO OPERATOR**

Transmits reply, returns to logger.

**LOGGER**

Passes message to Operator and **records time transmitted**

**MESSAGE CONTROLLER**  
Close Received Log  
Keep Goldenrod Copy  
Initial reply, record time out to RACES Logger

**OUTGOING MESSAGE**

# RACES Records

- Volunteer check-in / check-out / pass
- RACES Operator Status Board
- Station Activation Report (per RACES SOP)
- Incident Briefing Sheet (ICS Form 201)
  - *passes at shift change to your relief operator*
- RACES Station Log (ICS Form 309)
- Message Forms sent / received (ICS Form 213)
- Problem Reports / Resource Requests
- Station Closure Report (per RACES SOP)
- Demobilization per agency SOP (ICS Form 221)
- Individual Performance Rating (ICS 226 / NFES 2074)

# Challenges to Maintaining Cooperation

- Inadequate operator experience, training, job aids
- Lack of RACES integration into the EOC organization
- Volunteers assigned on temporary task basis
- “History” of past poor relations hindering teamwork
- “Group Think” hindering consideration of alternatives
- Time constraints, sense of urgency, stress
- Working conditions, fatigue, discomfort, boredom.

# RACES Team Building with Emergency Management

- Remember -- the served agency is always in charge.
- It takes time to build mutual trust and rapport.
- Rapport increases your awareness and preparedness.
- Trust establishes more communication and authenticity.
- RACES provides skilled personnel, to free public safety personnel from routine communication duties.
- Results in more efficient, improved communication flow

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# Three Principles of Psychological Support

## 1. Effective Management

- Radio Officers and Assistants must demonstrate personal leadership, planning and organizing their RACES teams to carry out served agency assignments

## 2. Interaction with Others

- Sympathetic, friendly interaction is vital for adequate psychological support of RACES field team members

## 3. Goal-Oriented Behavior

- Persons under stress need to have something useful to do and need to understand how to do it.

# **Demobilization: *Routine informal debriefing after operations.***

## **Ask about...**

- **What went well?      *Equipment problems?***
- **What did we learn?      *Procedure problems?***
- **How could we have done better?**
- **Are you OK?      *(Also ask co-workers)***
- **Performance rating (NFES 2074/ICS 226)**
- **Praise! Well done! Thank you!**
- **Demobilization Check-out per Agency SOP.**

# Stress Management. . .

- **Emphasize teamwork.**
- **Encourage breaks.**
- **Provide for proper hydration and nutrition.**
- **Rotate personnel for breaks or new duties.**
- **Encourage personnel to discuss their feelings. Prepare them to go home or back to work.**
- **If any team member appears seriously affected by events, notify and coordinate with the served agency.**
- **Refer them for medical evaluation of any physical symptoms.**

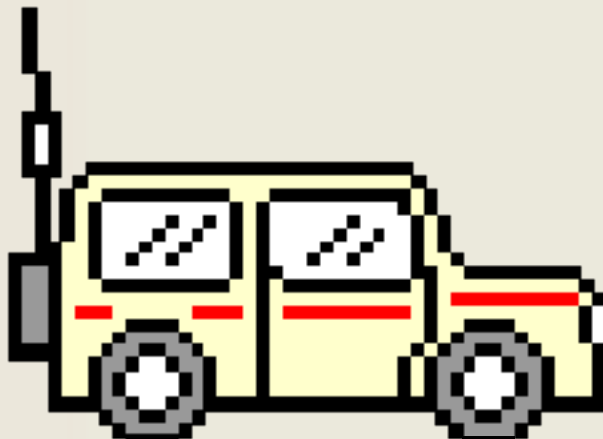


# Event Versus Incident?

- **Event** - Any planned, non-emergency activity, such as a training exercise or public service program.
- **Incident** - Any planned or unplanned occurrence, regardless of cause, which requires action by primary response agencies to prevent or minimize loss of life or damage to property and/or natural resources.

# RACES Activation Levels:

- **LEVEL I = Notification**
- **LEVEL II = Standby**  
*(Preparation)*
- **LEVEL III = Deployment**



# "Suburban Protocol"

- **Arlington County RACES recommendation:**
- **Monitor National Simplex 146.52 plus:**
  - Arlington RACES repeater 146.625- (PL107.2)
  - Statewide ARES / RACES common (146.415)
  - Arlington RACES “primary simplex” (146.430)
  - Arlington RACES “secondary calling” (146.580)
- **Extend hours of the listening watch**
  - 5 minutes at the top of the hour,
  - Every 3 hrs. 0700-2200, continuously, if possible, once a local emergency has been declared.

# OPERATIONS NET – “OPNET”

- **OPERATIONS** nets are directed
- Use of tactical call signs is routine
- OPNET is the Primary “working frequency” (usually simplex 146.43)
- Stations check with Net Control Station when assigned
- Report safety or operational problems to NCS
- (Sometimes called a “tactical net” by NGOs)

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# LOGISTICS Net – “LOGNET”

- LOGNET is a Directed Net.
- Purpose is to reduce congestion on OPNET.
- Inform general RACES members of:
  - Situation & safety briefs , periodic updates
  - Assess equipment and personnel available
  - Schedule duty assignments
  - Relay non-sensitive traffic to net liaisons
- Uses a local coverage repeater: 146.625- (107.2)
- (Sometimes called a “resource net” by NGOs)

# A DIRECTED NET ...

- Means Net Control requires stations to get permission before using the net.
- Is recommended whenever more than 4 stations share the same frequency.
- Enables the NCS to prioritize and handle multiple stations with traffic.
- Every RACES operator should know how to call up and run a net !

## ***NET CONTROL STATION'S JOB IS :***

- **CONTROL** the net
- **MAINTAIN** net discipline 39
  - by setting the example
- **MOVE** traffic efficiently
- **TRACK** what's going on...
- **RECORD** what happens...
- **REPORT** to Team Leader, Radio Officer, served agency contact.

# ***TACTICAL CALL SIGNS***

- Enable running a net without regard to WHO is operating at that location.
- Tactical Calls identify location or function,
- So that the net moves more ***EFFICIENTLY.***
- Provide continuity *when operators change.*
- Use YOUR tactical call *to identify*
- *Contact others* by THEIRS
- Listen for ***YOURS***



# ***BRIEFING YOUR RELIEF OPERATOR - 1***

- Refer to *OPBRIEF* job aid:
- What is our assignment?
- Who is the served agency Official in Command?
- How are agency staff recognized?
- Nearest telephone, location and number
- Location of toilet, water, food, first aid, and other supplies.

## ***BRIEFING YOUR RELIEF OPERATOR - 2***

- **What is my tactical call?**
- **With whom do I keep regular contact?**
- **What are their tactical call signs?**
- **Where are the net stations located?**
- **What type of activity is pending?**
- **What frequencies should I use for what function?**
- **Radio, power supply, antenna info.**

# A Formal Written Message Is Needed For “Record” Communications - ALWAYS

*Because incident reports are public documents,*

***USE A FORMAL MESSAGE FOR:***

- Station activation & closure
- Damage assessments
- Shelter and EOC status
- Situation updates
- Declarations
- Resource Requests
- ICS facility relocations

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# ICS Form 213 Message Form

- 1 - "To" line
- 2 - "From " line
- 3 - "Subject / Date / Time" line
- 4 - "Admin line" *We use the VA RACES Form 213 that includes Message Number, Priority, and Group Count.*
- 5 - "Message" field (ten 5-word lines)
- 6 - "Signature" line
- 7 - "Reply" field (ten 5-word lines)
- 8 - "Reply Date/Time/Signature" line

# PRIVACY AND PROFESSIONALISM

- **RACES** personnel must **NOT** discuss disaster information when media is nearby.
- Names are not used in messages except to identify the agency contacts.
- Refer media requests to the agency's Public Information Officer.

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# FAMILY DISASTER PLAN

- **Emergency supplies ready at home**
- **If unable to return home:**
  - Nearby neighborhood refuge
  - Farther away friend
- **Before evacuating:**
- **Shut off gas, electricity, water**
- **Prepare supplies for each family member**

# Communications Plans

- **SIMPLEX** in “most cases” is **ROUTINE**
  - Repeater use as **BACKUP**, *not primary*
  - *Only if wide area coverage is needed*
- **ESTABLISH LOCAL FREQUENCY PLANS**
  - Contingency plans for operations
  - Anticipates storm-related repeater loss
  - Test regularly in exercises
- **Use ICS FORM 205 CommPlan Template**
  - Pre-program rigs to a standard list

# Equipment Recommendations

## Safety and Reliability

- **2M, or dual-band recommended**
- **440 or 220 portable or mobile**
- **Mobile / Portable / Base Capable**
- **25 watts minimum RF output**
- **For reliable simplex**
- **24 hours minimum battery power**





# "Go Kits" -- Three Levels That Build Upon Each Other

## Level I – Carried or accessible all the time:

- Eyeglasses
- Cellular telephone or pager
- Driver's License and RACES ID
- Cash for phones, vending
- HT and FCC license copy
- 1 qt. water and snacks for a day
- Personal medications for a day
- Small AA flashlight
- Utility pocketknife
- Lighter or matches

## Level II - Equipment, Comfort and Safety Items – in vehicle or pack

- HT, (if not at Level I)
- RACES plan, forms pack, operating references
- AA battery case for HT
- Spare AA batteries
- Earphone / speaker mic
- HT “gain” antenna
- 10 ft. RG8-X jumper
- Antenna counterpoise
- Personal first aid kit
- Notebook and pencil
- County road map
- USGS 7.5 min. topo map
- Orienteering compass
- Matches, lighter
- Knife / multi-tool
- “Stuff-able” rain gear + hat
- Gel cell battery for HT
- AC charger and power cords for HT & gel cell
- Water, 2 qts. min. + 1 meal
- Extra “warmth” layer
- Sunglasses, sunscreen

## Level III - Backpack with Personal Protective Equipment + “Essentials”

- ❑ Hardhat, Reflective Vest, Safety Glasses
- ❑ N-95 Disposable Respirator
- ❑ Work boots, Leather work gloves
- ❑ Medical Exam Gloves
- ❑ Larger 4AA primary flashlight and extra batteries
- ❑ First Aid Kit
- ❑ Food – two meals, plus snacks already in Levels I and II
- ❑ Fire starting materials – lighter, matches, tinder
- ❑ Signaling materials – whistle, signal mirror, highway flare
- ❑ Emergency shelter – poncho + liner or plastic tarp
- ❑ Extra clothing, rain / wind / cold resistant clothing, layered
- ❑ Water – *additional to total minimum of 1 gallon*

# READINESS SUMMARY

- ✓ **Everyone maintains preparedness Level 1**
- ✓ **24 hours minimum battery power for all!**
- ✓ **At home VHF 25w, + 3dBd antenna desired**
- ✓ **Mobile 25w VHF, hardwired to battery**
- ✓ **Check / test batteries and equipment weekly**
- ✓ **Use simplex nets for equipment checks**
- ✓ **Those with standing assignments at Level 2**
- ✓ **DRTs able to reach Level 3 within 4 hours**

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